

Racing to Achieve the Sustainable Development Goals in Time: The Need for Comprehensive Community Participation, Inclusion and Accountabilities in Development Governance



Presentation by

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to

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Transformation for Citizen-Centric Service Delivery”**

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Venue: Esibayeni Lodge, Matsapha, Kingdom of Eswatini

Concerns Driving the Thinking in the Presentation

Participatory & inclusive problem identification, analysis & strategic planning: Engaging the people in their governance & development

Awareness of the leadership in Public Sector of the potential of the people to engage in their own Development

It will not move fast in the right direction if participation, engagement, & accountability of the people is not comprehensive and of benefit

Mindsets of development-oriented values of equity, equality, inclusion, engagement, participation, collaboration, partnerships & leaving no one behind

Value and outcome-based governance and public service



Leveraging and engaging communities for development-oriented innovation

Locating the furthest behind in development through participatory community-based research

Listening to the furthest behind and the most vulnerable to get their needs, challenges, capabilities, ideas & preferred levels and modes of living

Leveling the ground for everyone especially in access to services, opportunities and influence over socio-political-economic decisions

Leaving no one behind as a management and community value to be instilled in everyone at all levels of governance

Liberating them from their fear, lack of self-confidence and dependence syndrome

Lifting the poorest and most vulnerable first to ensure that while not all will be at the same level of wealth, no one will be left to live below the minimum acceptable poverty level

**Vision & mission driven
results & value based
transformational leadership**

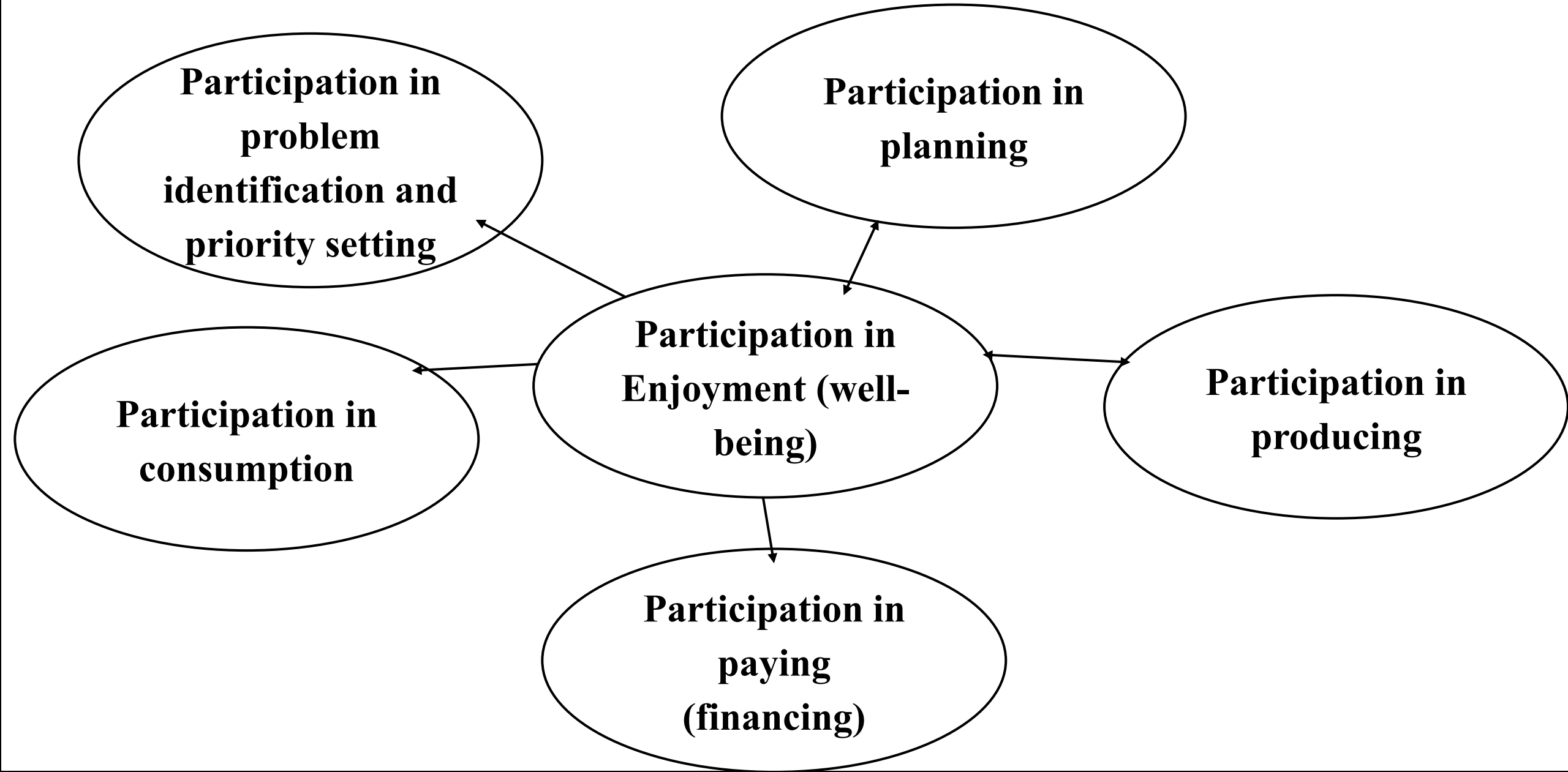


When mishandled participation can be exploitative and frustrating: Mocking the participatory exploitative management in French Industries in the 1960s

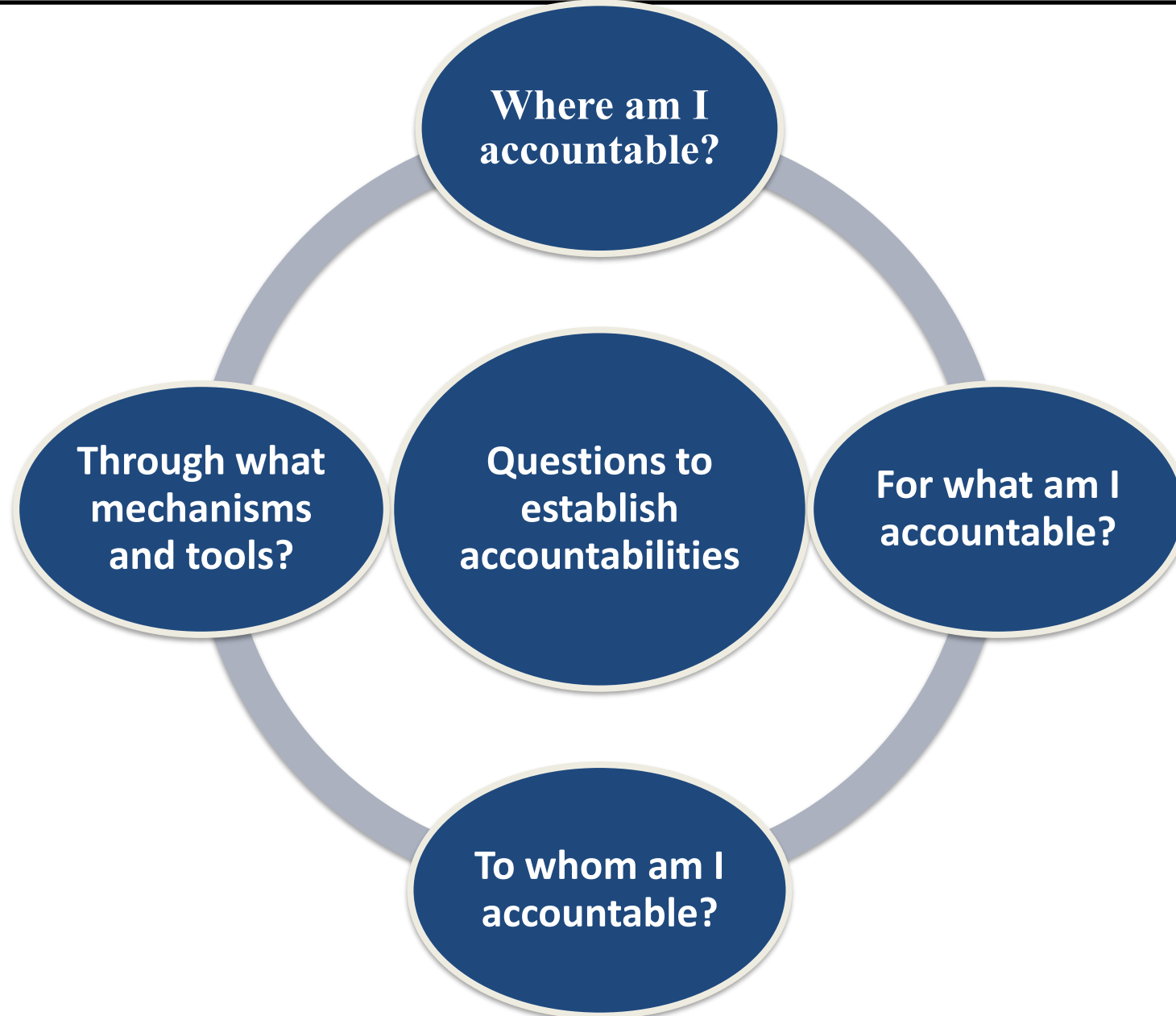
je participe
tu participes
il participe
nous participons
vous participerez
ils profitent



Full-Range Participation for Consumption and Well-being



Results and Value-based Accountabilities: Accountability is not a one-dimensional concept, practice or obligation





Where am I accountable?

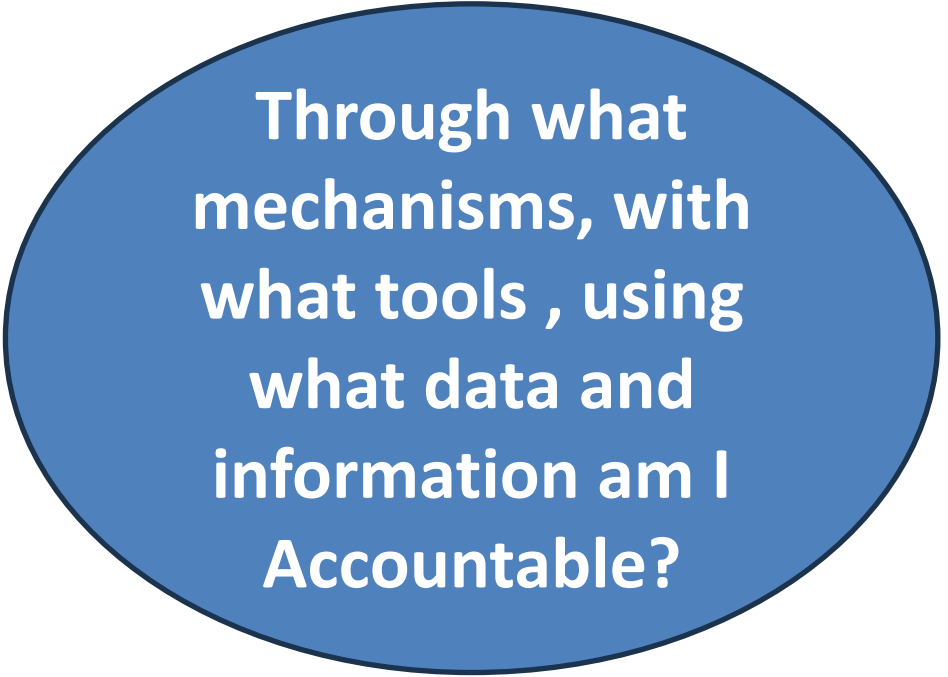
- **Personal accountability:** Within myself (issues of personal integrity): You fail on this you fail on any accountability.
- **Team accountability:** Within the team (issues of participation, collaboration and feedback)
- **Organizational accountability:** Within the organization (issues of communication within and without)
- **Corporate accountability:** Within the Corporate body (issues of coordination, social responsibility)
- **Societal accountability:** With in the Society/community: (issues of community engagement)
- **Government Accountability:** Within government (issue of integrated leadership, governance and government/people relationship)

**For what am I
accountable?**

- **Financial accountability:** Stewardship and utilization of finances
- **Legal accountability:** Respecting & following the laws
- **Administrative accountability:** Following rules regulations, systems procedures, processes
- **Political accountability:** engaging in politics in line with expectations of the people & accepting & facing consequences of political actions
- **Social accountability:** working within expectations of the society: Agreed & Accepted Societal values and principles: You fail on this, you fail on the rest.
- **Effectiveness accountability:** Achieving the set objectives within timelines
- **Efficiency accountability:** Use of resources vis a vis the outputs produced

To whom am I Accountable?

- **To the people**
- **To myself: (Self leadership: the need for integrity)**
- **To the organization**
- **To clients/customers/service users/**
- **To courts of laws**
- **To administrative tribunals**
- **To the future generations**
- **To God/to the gods**
- **To the society**
- **To my bosses**
- **To my professional body (the need to professionalize cadres in the public service)**
- **To my teammates/ colleagues (the need for teamwork)**

A blue oval with a black border, containing white text. The text is centered and reads: "Through what mechanisms, with what tools , using what data and information am I Accountable?"

Through what mechanisms, with what tools , using what data and information am I Accountable?

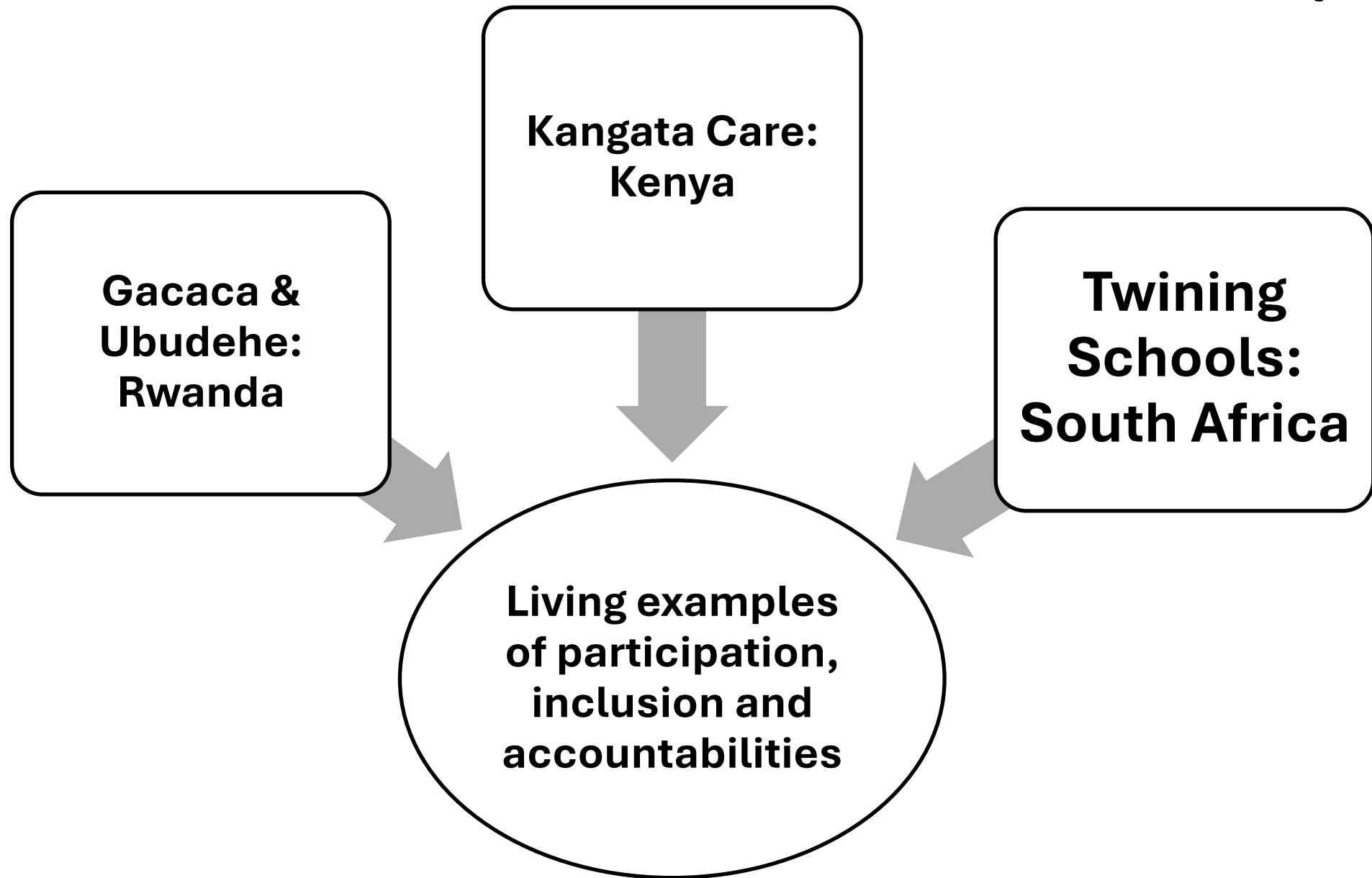
- **Data**
- **Information**
- **Analytics**
- **Visual tools**
- **Verbal reports**
- **Written reports**
- **Mastery of ICT, things internet including AI**
- **etc**

Treat all Component Accountability

Oversimplification of accountability has been partly responsible for failure in promoting accountabilities in public sector governance, management and administration. The search for an appropriate solution to issues and challenges of accountability is to pass this condensed and fused terminology of accountability through a prism that can break it down into its different colors of

- Legal accountability,**
- Administrative accountability,**
- Financial accountability,**
- Professional accountability,**
- Ethical accountability,**
- Materials accountability,**
- Facilities accountability, time accountability**

Participation, Inclusion and Accountabilities Embedded in Home Grown Solutions for Africa's Sustainable Development:



Recommendations

- The benefits of participation and inclusion must be not only clarified in the strategies and plans of participatory governance but also realized in form of well-being they generate.**
- Integrated leadership needs to be placed at different levels of governance and in the society so that participation and inclusion permeate through public governance not as a gimmick but as a highly cherished and beneficial governance value.**
- Participation and inclusion must be comprehensively conceptualized and practiced to include participation in priority setting, planning, production of services and good, paying for services and goods, consumption and well-being to avoid frustrating and exploitative participation.**
- People need to be sensitized and even skilled in this kind of comprehensive participation and inclusion. They need to have a mindset and attitude that internalize that their development and well-being can only be achieved through their own participation and engagement as well as in holding their leadership and themselves accountable**
- In the design and operation of accountability systems and structures, accountability must be broken down into the various accountabilities to ensure non ambiguity which makes people pay attention only to financial accountability. All this needs to be promoted through integrated visionary and transformational leadership at every level of governance and in all setors.**

**Promoting comprehensive non exploitative participation, inclusion and accountabilities:
The Role of Leadership & Human Resource Managers in Public Sector Institutions in
Africa.**

